



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A. DEGREE EXAMINATION - BUSINESS ADMINISTRATION

FIFTH SEMESTER – NOVEMBER 2015

BU 5508/BU 5505/BU 5502 - HUMAN RESOURCE MANAGEMENT

Date : 07/11/2015

Dept. No.

Max. : 100 Marks

Time : 09:00-12:00

PART – A

Answer ALL the questions:

(10x 2=20 marks)

1. Mention the importance of HRM.
2. Point out three challenges faced by HR managers.
3. List the benefits of human resource audit.
4. What is ERP?
5. Write a note on appointment order.
6. What is psychological testing?
7. What is mentoring?
8. What is coaching?
9. State the objectives of discipline.
10. What is performance appraisal?

PART –B

Answer any FOUR questions:

(4 x 10=40 marks)

11. State the nature of human resource management.
12. Briefly discuss the objectives of Human Resource Planning.
13. Mention the factors determining recruitment.
14. Explain the merits and demerits of off-the job training.
15. Discuss the factors considered in employee appraisal.
16. Explain the various causes of employee grievances.
17. Enumerate the stages of competency management.

PART – C

Answer any TWO questions:

(2 x 20=40 marks)

18. Explain the process of HRP.
19. Explain the sources of recruitment.
20. Explain the various stages involved in the process of training.
21. Describe the various methods of Performance Appraisal.

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